



Not just another ETL but an easy to configure CMDB migration, maintenance and controlled reconciliation solution tailored for HP Software not limited to any type of data source.

Valuable operational and administrative information is spread over multiple applications. In order to effectively deliver IT services it is crucial that accurate and up-to-date information is available within the right application.

Enterprise discovery, Universal CMDB (uCMDB) and other inventory tools contain information and dependencies on operational level required by administrative CMDBs such as HP Service Desk, HP ServiceCenter and HP Service Manager.

It is not possible to simply push operational data into a CMDB. Data needs to be consistent and in the right format. And even more important; it needs to be validated. It is simply against all processes to overwrite administrative data just like that!



There is a way to make sure HP Service Desk/ServiceCenter/Service Manager software is accurate and up-to-date without spending enormous amounts of time and money.

ICM collects and combines data from various data sources and tailors this data for HP Service Desk/ServiceCenter/Service Manager and for the uCMDB.

About NetScope

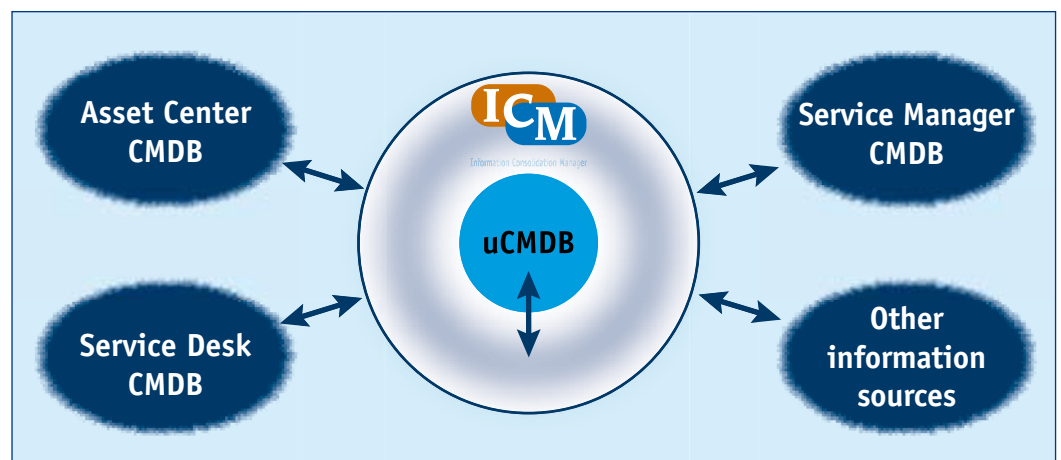
NetScope is HP Software Platinum Business Partner. NetScope develops solutions and delivers services to help HP Software customers implement, integrate and maintain the HP Software solutions in an easy and efficient way. Our solutions are tightly integrated with HP Software.



It is clear that each service management and CMDB environment is unique. Therefore 'out of the box' is a marketing buzz word. Yet, ICM has pre-configured scenarios and is very easy to adapt to each specific situation. No scripting or programming is required due to the user friendly functionality and graphical interface.

Depending on the type of data, information will be reconciled automatically, conditionally or after explicit validation, not only on item but also on attribute and relationship level. This way up-to-date and accurate information is available for all IT processes.

Explicitly when facing CMDB migrations ICM should be your tool of choice. ICM will make sure that old data is cleaned-up and tailored for the new environment, while supporting integrations with already existing external data sources. Resulting in a smooth, fast and risk free data migration process. ICM will continue to keep the new CMDB environment up-to-date after the migration has been completed.



Key functionality

- Collect, unify, normalize and combine information from virtually any type of data source
- Audit and reconcile information automatically, conditionally or after explicit validation
- Reconciliation supported on item, attribute and relationship level
- Tailor information for migration purposes
- Bi-directional connectors for HP uCMDB, HP Service Desk, HP ServiceCenter and HP Service Manager
- Wide range of data collectors HP Operations Center, HP Configuration Management Center and HP Service Management Center as well as third party applications e.g. SMS, Altiris, AD, Spreadsheets, etc.

Business values

- Optimize configuration and change management processes
- Significantly reduce cost for CMDB maintenance
- Boost efficiency, improve quality and minimize risk and cost of CMDB migration
- Guaranteed ROI within weeks rather than months or even worse....!